PetSafe®

SAFE PETS

HAPPY OWNERS

BIG DOG

Bark Control™

Operating and Training Guide

Please read this entire guide before beginning.

Thank you for choosing PetSafe®, the best selling brand of electronic training solutions in the world. Our mission is to be the most trusted brand in the pet ownership experience. We want to ensure your pet's safety by providing you with the tools and techniques to successfully train your pet. If you have any questions, please contact the Customer Care Center at 1-800-732-2677 or visit our website at www.petsafe.net.

To get the most protection out of your limited warranty, please register your product within 90 days at www.petsafe.net. By registering, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Additionally, you will not have to save your product receipt as registering serves as proof of purchase. Most importantly, PetSafe will never give or sell your valuable information to anyone.

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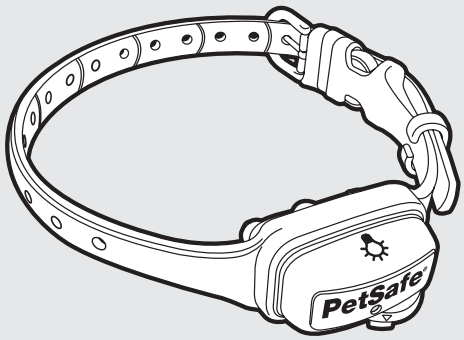
"In a Tuskegee University study of adult shelter dogs wearing the PetSafe Bark Control Collar for six 30-minute sessions over two weeks, we detected no long-term adverse effects, and all dogs dramatically reduced their barking by the second day."

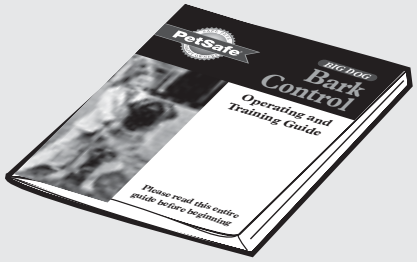
Dr. Janet Steiss and Dr. Caroline B. Schaffer
Tuskegee University

Components

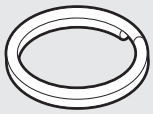


PetSafe®
Bark Control Collar™

Battery
(PetSafe® RFA-188)



Operating Guide



ID Tag Ring

Features

- Patented Perfect Bark™ technology ensures your dog's bark is the only sound that will cause the correction
- Automatic Correction Level adjustment called Temperament Learning
- Ten levels of correction
- Durable, waterproof Receiver Collar
- Two color LED for good/low battery indicators
- On/Off position for longer battery life
- Lifetime Limited Warranty

How the PetSafe® Bark Control Collar™ Works

The PetSafe® Bark Control Collar™ has two primary features designed to shorten the training phase and promote good behavior.

First, the Bark Control Collar has a unique patented sensor that provides the most reliable bark detection available. The Bark Control Collar uses both vibration and sound sensors (dual-detection) to discriminate each bark from other external noises. A Static Correction is administered through the Contact Points only if both the vibration from the vocal chords and the sound from the bark match the same criteria.

Second, the Bark Control Collar has a new patent pending **Temperament Learning System** design that is effective across many dog breeds and their individual barking behaviors. The Temperament Learning System contains software that tracks the number of corrections needed to substantially reduce (and in most cases eliminate) the number of nuisance barks.

The system has 10 levels of Static Correction. It begins with low-level corrections, however, if excessive barking continues the correction intensity will increase with each successive bark until the barking stops. Once the dog has learned to reduce the barking, the initial warning corrections are reduced. As a built-in safety feature, if your dog barks 15 times or more within a 1 minute 20 second period, the Bark Control Collar will automatically shut off for 3 minutes.

Important:

- **Never leave the Bark Control Collar on your dog for more than 12 consecutive hours.**
- **DO NOT use the Bark Control Collar with any additional collars, tags, leashes or other items that may cause a false correction.** ***Note: The enclosed ID Tag Ring can be worn on the Bark Control Collar as pictured on page 7.***
- **Your dog may wear a harness for attaching a leash and/or tags while using the Bark Control Collar.**

- **Before playing with your dog, remove the Bark Control Collar. The activity may cause your dog to bark, which could lead to him associating the play with the Static Correction.**
- **We do not recommend any of our products to be used on aggressive dogs. If you are unsure if your dog is aggressive, please consult your vet or a certified trainer.**

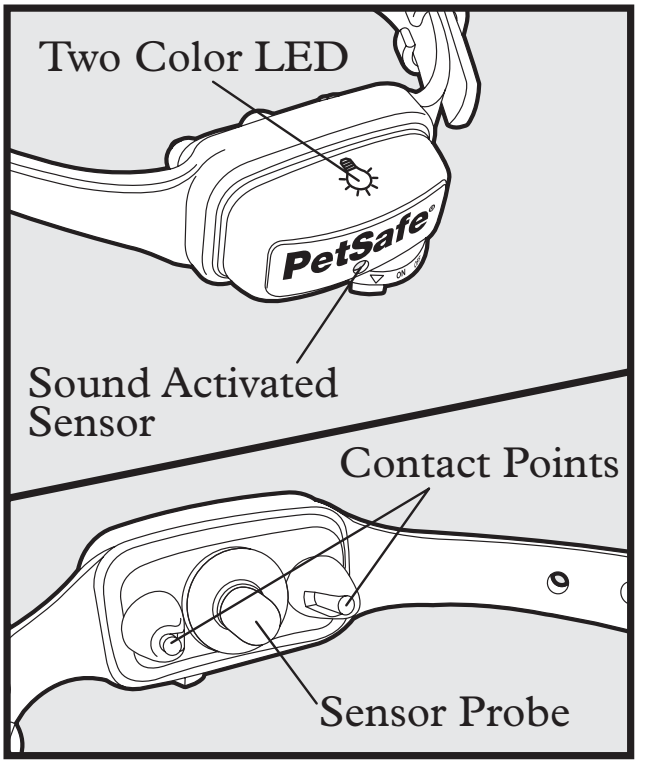
Key Definitions

Two Color LED: Shows good or low battery.

Sound Activated Sensor: Detects the sound of your dog's bark.

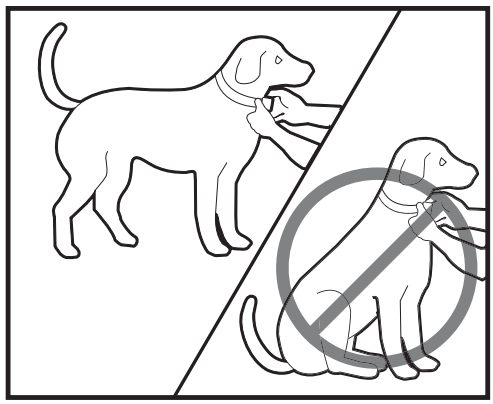
Contact Points: Deliver the safe Static Correction.

Sensor Probe: Detects the vibrations of your dog's barking. *Note: The Sensor Probe is not adjustable.*



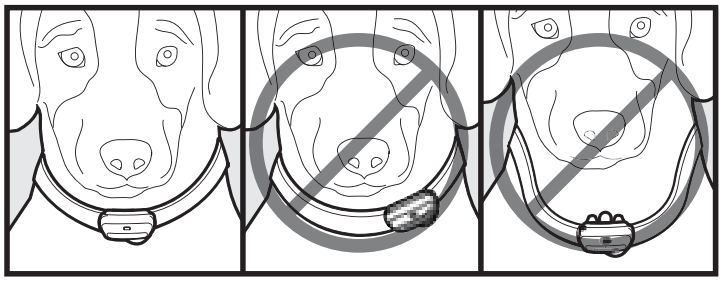
Fit the Bark Control Collar

Important: The proper fit and placement of your Bark Control Collar is important for effective operation. The Contact Points must have direct contact with your dog's skin on the underside of his neck.



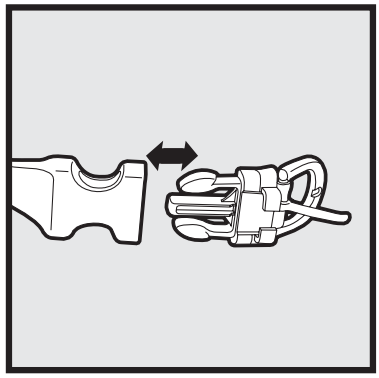
To assure a proper fit, please follow these steps:

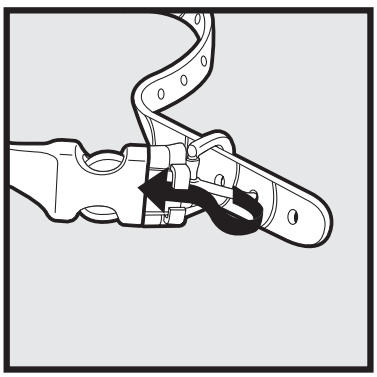
1. Make sure that the battery is in the "OFF" position.
2. Have your dog standing comfortably.
3. Center the Contact Points underneath your dog's neck, touching the skin.



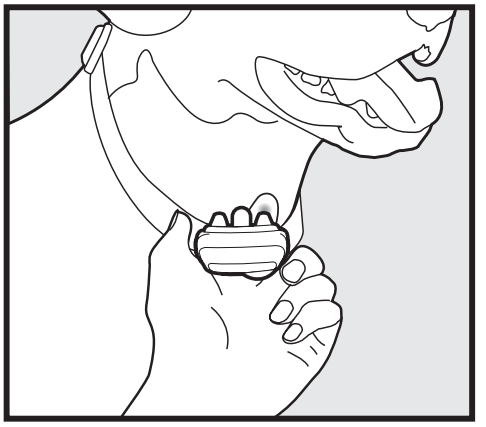
Note: It is sometimes necessary to trim the hair around the Contact Points to make sure that contact is consistent.

4. The PetSafe QuickFit™ Collar is designed so you can quickly attach and remove the Bark Control Collar from your dog while maintaining the desired fit.
   a. With the Snap Buckle fastened, thread the collar through the Metal Buckle and Retaining Tabs.
   b. Slide the excess collar through the "C" Loop on top of the Snap Buckle. This will hold the collar in place.
   c. Once the collar fit is determined, simply use the Snap Buckle to remove and replace the collar.





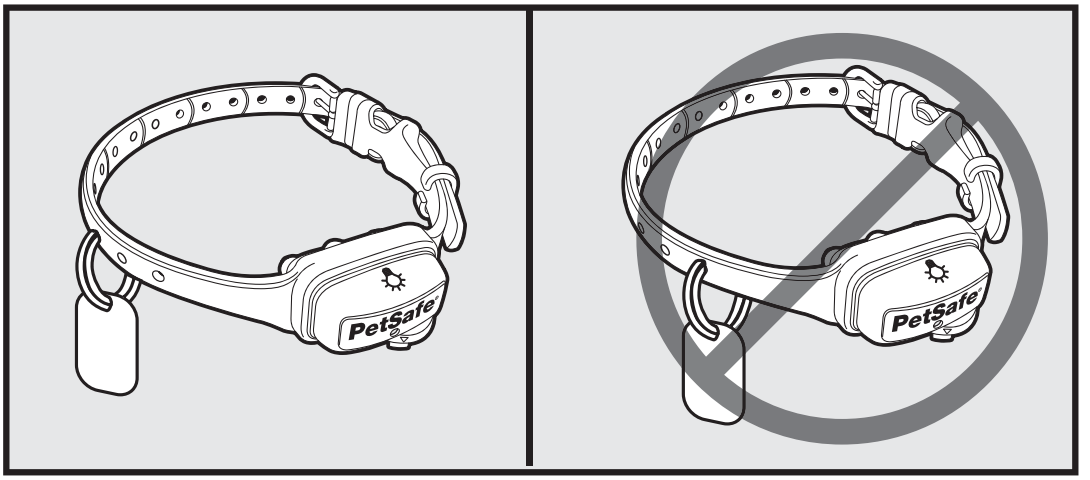
5. The Bark Control Collar should fit snugly, yet loose enough to allow one finger to fit between a Contact Point and your dog's neck. Allow your dog to wear the collar for several minutes, then recheck the fit. Check the fit again as your dog becomes more comfortable with the Bark Control Collar.



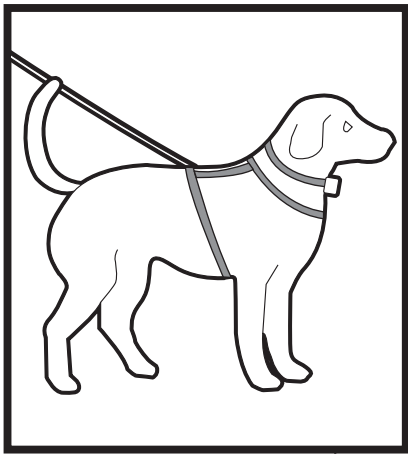
6. Trim the collar as follows:
   a. Measure 4 1/2" from the tongue of the metal buckle and mark with a pen.
   b. Remove the Bark Control Collar from your dog and cut off excess.

ID Tag Ring

Use the ID Tag Ring to attach your dog's ID tags to the collar. Simply place the ID Tag Ring through one of the holes on your collar. Make sure to place the Ring far enough from the receiver housing so that the tags will not hit the Receiver or the Contact Points.



Important: Do not attach a leash to the collar. This can result in pulling the Contact Points too tightly against your pet's neck. Attach a leash to a separate, non-metallic collar or harness, making sure the extra collar does not put pressure on the Contact Points.



Important: For comfort, safety and effectiveness of product, please ensure the following:

- **Check the fit to prevent excessive pressure by being able to insert one finger between the Contact Point and your pet's skin.**
- **Your pet must be carefully examined daily for any signs of a rash or sore.**
- **If a rash or sore is observed, discontinue the use of the Bark Control Collar for a few days.**
- **If the condition persists beyond 48 hours, see your veterinarian.**
- **Your pet's neck must be washed weekly with a wash cloth and mild hand soap, then rinsed thoroughly.**

A condition called Pressure Necrosis, which is a devitalization of the skin due to excessive and prolonged contact against the Contact Points, may occur if the steps above are not followed.

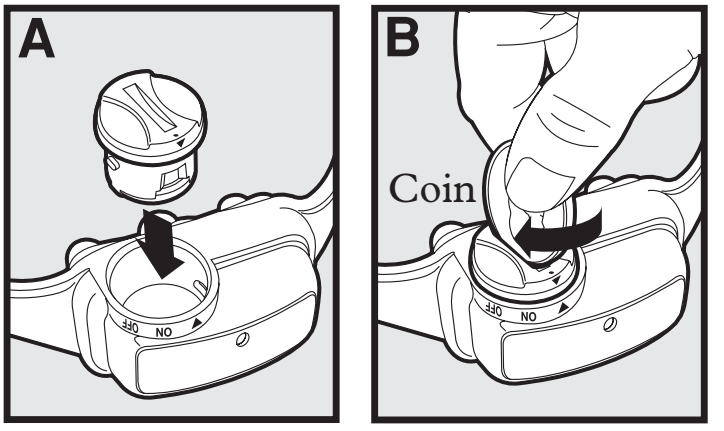
ON/OFF Battery Module

The Petsafe® Bark Control Collar™ is packaged with the battery module installed in the "OFF" position. To activate the collar, use a coin to turn the Battery Module counter clockwise until the arrow lines up with the "ON" position. If the Petsafe Bark Control Collar is not going to be used on the dog immediately leave it in the "OFF" position.

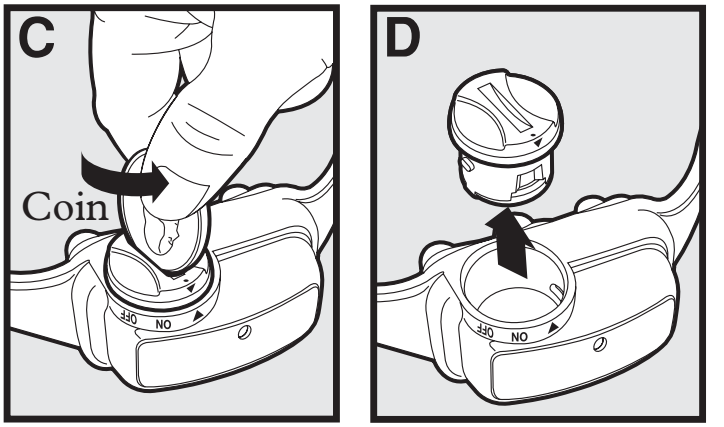
To Insert and Remove the Battery

Note: Do not install the battery while the Bark Control Collar is on your dog.

1. Align the triangles on the battery and the Bark Control Collar (**A**).
2. Use a **coin** to turn the battery clockwise until the triangle lines up with the "On" position if you are putting it on the dog or the "Off" position if it is not being put on the dog right away (**B**).



3. To remove the battery, turn the battery counter-clockwise using a coin (C, D). DO NOT attempt to cut into or pry open the battery. Be sure to discard the used battery properly.



This Bark Control Collar utilizes a replaceable PetSafe® battery (RFA-188). This unique battery is designed to make battery replacement easier and increase water protection.

A replacement PetSafe battery (RFA-188) can be found at many retailers. Contact the Customer Care Center at 1-800-732-2677 or visit our web site at www.petsafe.net to locate a retailer near you.

Battery Life

Average battery life is 3 to 6 months, depending on how often your dog barks. However, due to greater use during your dog's training, your first battery may not last as long as replacement batteries. To conserve battery life, turn to the "OFF" position when the Bark Control Collar is not in use.

Two Color LED

The two color LED indicator shows good or low battery. Good battery equals 1 flash every 5 seconds with Green LED. Low battery equals 3 flashes every 5 seconds with the Red LED. If there are no LED lights it is time to change the battery.

Modes of Operation

Temperament Learning Normal Operation

As soon as the Bark Control unit has been turned on, the LED pattern will flash as follows:

1. The LED will turn solid Green for 1 second.
2. The LED will turn solid Orange for 2 seconds.
3. The LED will flash Green 5 times to indicate that the unit is starting normal operation and is ready to be placed on the pet.

Note: Please see page 4 for an explanation of the Temperament Learning System.

To Reset the Correction Level:

After turning the bark control off, the Temperament Learning System retains the last correction level that the pet responded to (Level 1-10), and uses that correction level the next time the collar is turned on.

If you would like to reset the correction level to 1, complete the following sequence:

1. Turn the unit on.
2. The LED will turn solid Green for 1 second.
3. The LED will turn solid Orange for 2 seconds.
4. As soon as the LED is Orange turn the unit off, (this can be done by using a coin to turn the battery module to the "OFF" position.)
5. Wait 2 seconds with the unit turned off.
6. Turn the unit on (this can be done by using a coin to turn the battery module to the "ON" position.)
7. The LED will flash Orange 5 times to indicate that the correction level has been reset to Level 1 and the unit is starting normal operation. The unit is now ready to be placed on the pet.

What to Expect During Use of the Bark Control Collar

Important: Do not leave your dog alone the first few times he receives a Static Correction.

Place the Bark Control Collar properly on your dog and wait nearby until he barks. Most dogs will understand very quickly that the Bark Control Collar is disrupting their urge to bark and will relax and stop barking. Because the Static Correction from the Bark Control Collar may be surprising or startling at first, some dogs may bark more at the initial correction.

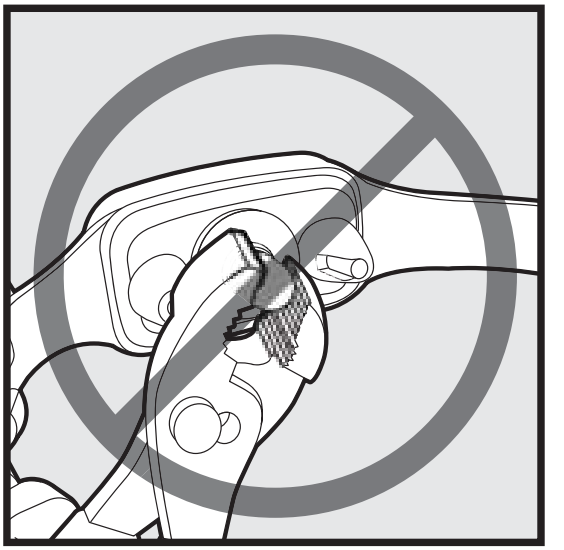
On rare occasions, a dog may get into a bark-correction-bark-correction cycle. If this happens, reassure your dog with calm, soothing tones. As your dog relaxes, he will understand that if he becomes quiet, he will not receive any more Static Corrections. The small minority of dogs that have this reaction will only have it the first time they wear the Bark Control Collar.

You should notice a reduction in your dog's barking within the first couple of days that he wears the Bark Control Collar. At this point, it is important to remember the learning process is still not complete. Dogs will "test" this new learning experience and will increase their attempts to bark. This usually occurs during the second week a dog wears the Bark Control Collar. If this does occur, remain consistent and do not alter your use of the Bark Control Collar. You must place the Bark Control Collar on your dog in every situation when you expect him to be quiet. If your dog is not wearing the Bark Control Collar, he may resume barking and his learning would suffer a setback.

Regular Maintenance

Note: Do not adjust the factory preset Sensor Probe.

- Clean Contact Points with alcohol weekly. *Note: Turn to the "OFF" position before touching the Contact Points.*
- Check your dog's neck for irritation and wash neck weekly.



Accessories

To purchase additional accessories for your PetSafe® Bark Control Collar™, contact the Customer Care Center at 1-800-732-2677 or visit our website at www.petsafe.net to locate a retailer near you.

Component	Part Number
Battery	RFA-188
Snap Buckle	RFA-226

If the collar breaks, please contact the Customer Care Center at 1-800-732-2677 for instructions.

Frequently Asked Questions

Will my dog stop barking completely?	• The Bark Control Collar effectively and humanely stops all barking when it is worn. It should only be worn during periods of unwanted barking.
Will another dog's bark set off the Bark Control Collar?	• No.
Is the Bark Control Collar safe and humane?	• Yes. The Bark Control Collar is designed to get your dog's attention, not to punish him. However, the initial Static Correction may startle your dog.
Will the Bark Control Collar work for my dog?	• The Bark Control Collar is safe and effective for all breeds and sizes of dogs, however, it is recommended for big dogs.
Can I attach a leash to the Bark Control Collar?	• No. This can result in pulling the Contact Points too tightly against your dog's neck. Attach a leash to a separate, non-metallic collar or a harness, making sure the extra collar does not put pressure on the Contact Points.

Troubleshooting

My dog keeps barking (does not respond to the Static Correction).	• Tighten the Bark Control Collar and/or trim your dog's hair where the Contact Points touch his neck to ensure good skin contact. • Replace the battery. • If your dog still does not respond, contact the Customer Care Center at 1-800-732-2677.
The green LED light stopped flashing and there is no red light.	• Ensure that the battery is properly installed. • Replace the battery. • If the green LED light is still not flashing, contact the Customer Care Center at 1-800-732-2677.

Terms of Use and Limitation of Liability

1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this Product implies acceptance of all such terms, conditions, and notices.

2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this Product. If you are unsure whether this is appropriate for your pet please consult your veterinarian or certified trainer.

Proper use includes reviewing the entire Guide provided with your Product and any specific Caution statements.

3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

4. Limitation of Liability

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

Product Warranty

Please register your product online at www.petsafe.net. All parts are covered under warranty for the life of this product. Labor is covered for the first year of ownership. Thereafter, there is a minimum service charge for the repair or replacement of the product. Misuse, loss, damage by pet or improper use or handling is not covered. PetSafe® will not pay for loss of time, inconvenience, loss of use of your product or any incidental or consequential damage. Warranty void if product resold.

Please contact the Customer Care Center at 1-800-732-2677 if you need service or for help in troubleshooting and, if needed, to arrange a repair for your product. (A service charge may apply.) Also, please visit our website www.petsafe.net for Frequently Asked Questions and Troubleshooting Tips.

Perchlorate Battery

Perchlorate Material – special handling may apply.
See www.dtsc.ca.gov/hazardouswaste/perchlorate.

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